



# TODAY Communication

## COMPANY CORPORATE PROFILE





**TODAY Communication Co., Ltd** is simply known as “**TODAY internet**”, a Premier Internet Service Provider (ISP) for homes and businesses of all sizes in Cambodia.

**Vision:** To be the premier ISP that serves people from heart.

**Mission:** TODAY internet commits to:

- 1) Provide internet service with **high speed, maximum uptime and reasonable price**
- 2) Provide **reliable network solutions**
- 3) Contribute to social development with **TODAY CSR program.**

**Core Values:** **T**eamwork, **O**utstanding, **D**ignity, **A**ccountability and **Y**outhful.



*Our Slogan*

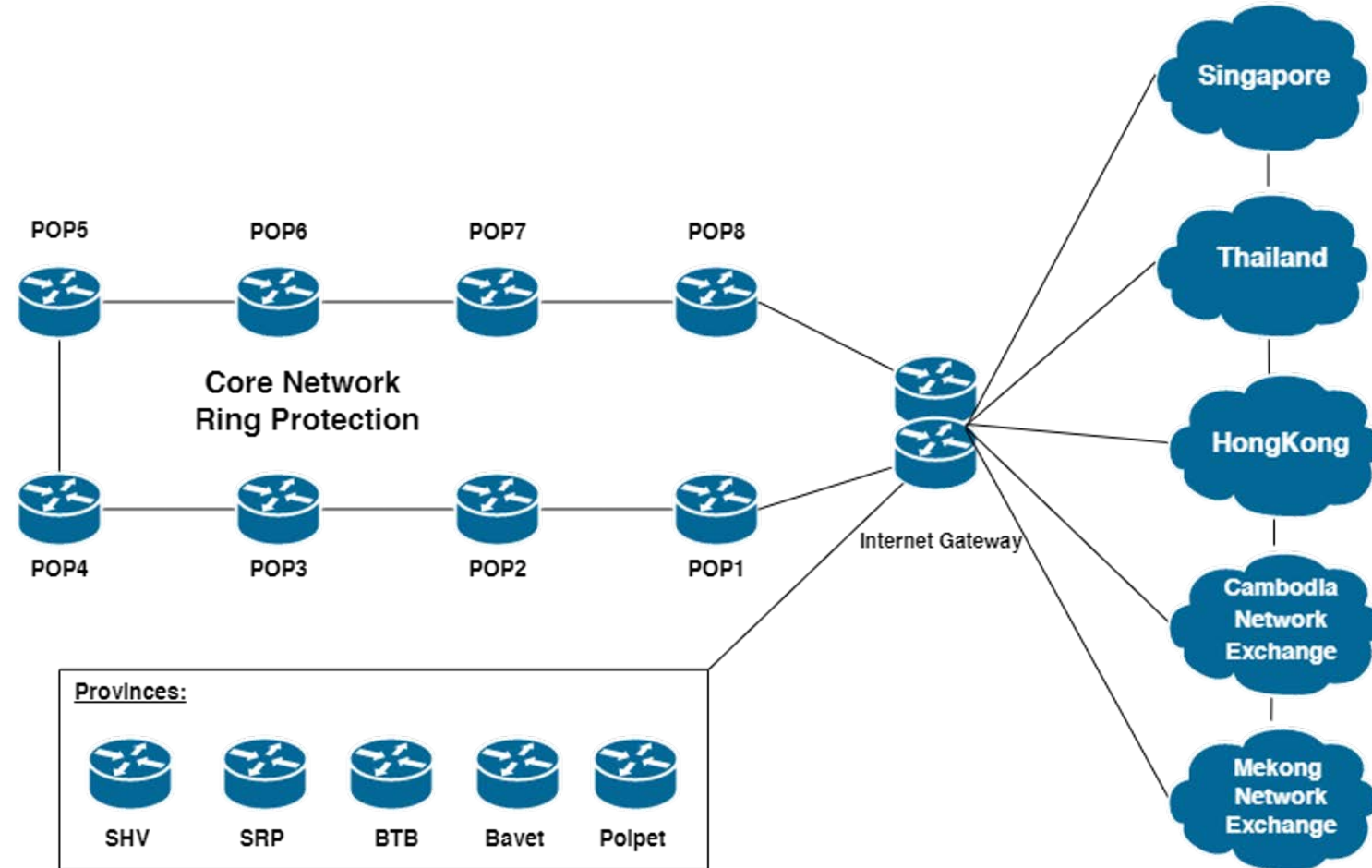
*“Get connected to the world”*



*Internet accessibility is priority  
for youth’s education*



- Equipped core network ring protection (1+1) in Phnom Penh about 100Km with network controlling and monitoring.
- Backbone to province with reliable connectivity that has network coverage.
- TODAY ASN peer with Tier 1 and Tier 2 provider through submarine cable and landline.
- Best shortest path with international IX, local IX and CDN providers.





## Quality of services



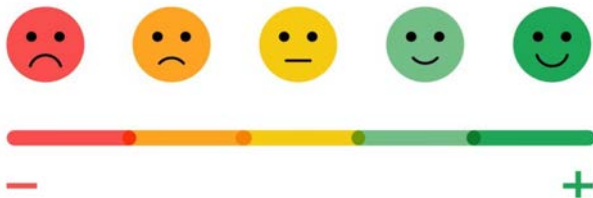
- **Good** Customer Support and retention program.
- **High** Speed/Bandwidth by direct connection with Tier 1 and CDN provider through Submarine Cable and Land-Lines.
- **Smart** Core Network Control with flexible network QoS for peak, off-peak and super-peak.

## Reliability



- Equipped **Core Network Ring Protection** (1+1) for end to end connectivity with premium or business customer.
- **End to End Infrastructure Monitoring** and visibility with instance message and email approach for real time reaction.

## Customer satisfaction



- Our **Key Performance Indicator** is based on customer satisfaction.
- Our Premium Brand is penetration on business solution and premium home users. **Our business subscriber is about 50% of total subscribers.**



## TODAY FiberX

TODAY FiberX is a Super-fast broadband Internet service aimed for residential and small business customers over TODAY's latest FTTH access network.



## TODAY BBI

Business Broadband Internet (BBI) Designed for small and medium-sized enterprises (SME) section who depend on fast and reliable Internet connections.



## TODAY DBI

Dedicated Broadband Internet (DBI) Our premium enterprise solution for businesses with dedicate bandwidth needs.



## TODAY VPN

TODAY VPN let you to manage point-to-point and point-to-multipoint connectivity, giving you the ability to communicate and exchange information between two or more sites.



## TODAY xFAST

TODAY xFAST is our unlimited internet access and heavy load of local CDN. This is the fastest, most secure networking solutions and popular used in most industry.



## TODAY Dark Fiber

TODAY Dark Fiber cost-effective enterprise-grade connectivity that provides value for money and excellent performance.



**TODAY Hosting**

Global reach  
to the world wide web (www).



**TODAY IPCam**

To enable customers remote to  
your home DVR.



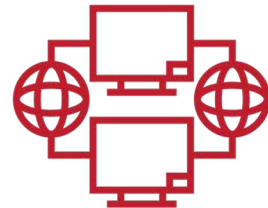
**TODAY DCam**

To enable customer remote to your  
home DVR with username and  
password.



**TODAY PoELan**

Unique IPv4 reachability via  
username and password



**TODAY GLan**

Static public IPv4 address for  
medium and enterprise business  
with rang of IP.



**TODAY IPSlash**

Target for medium and enterprise  
business that require local hosting and  
other purposes.

# OUR CLIENTS



## GOVERNMENT/MINISTRIES



## NGOs/EDUCATION



## BANKS/FINANCIAL INSTITUTIONS



## BUILDINGS/CONSTRUCTIONS



## CORPORATES





## SUNRISE INSTITUTE

"BRING YOU THE WORLD-CLASS IT TRAINING AND CERTIFICATION"

### Courses




### Customers






# CUSTOMER SUPPORT TOOLS AND ESCALATION LEVEL







**TODAY AI**




**TODAY NOC**



**TODAY APP**



**TODAY LiveChat**



**TODAY SUPPORT**

**Hotline and Support (Level 1)**

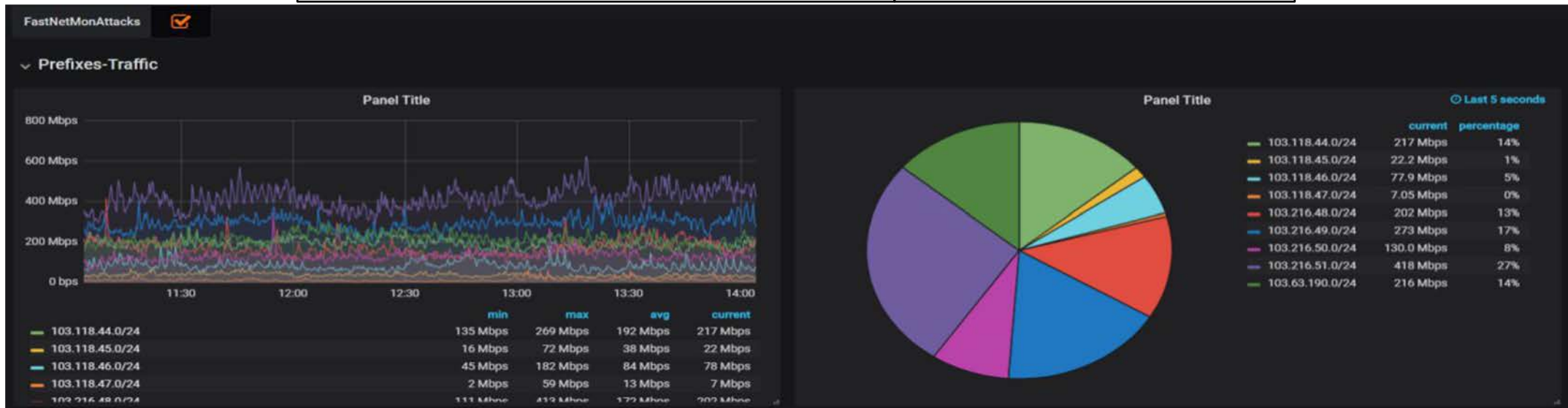
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 Live Chat: Website, Facebook

**Network Specialist (Level 2)**

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**Management Team (level 3)**

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THANK YOU!

Get Connected to the World