



# TODAY COMMUNICATION

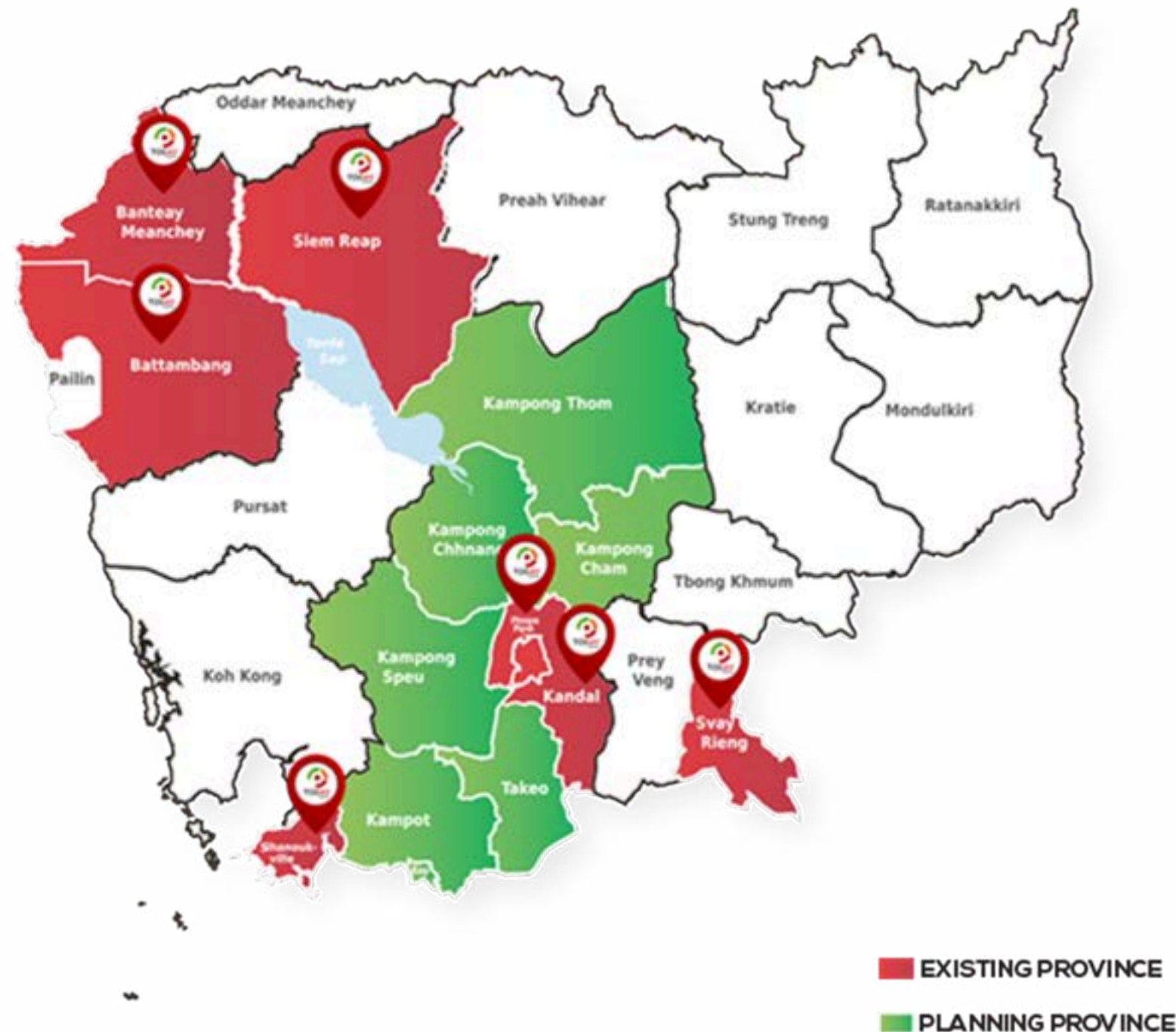
CORPORATE PROFILE

@2025 TODAY Communication Co.,Ltd

# ABOUT US

- ▶ **TODAY Communication Co., Ltd** is simply known as “**TODAY internet**”, a Premier Internet Service Provider (ISP) for homes and businesses of all sizes in Cambodia since 2016.
- ▶ **Vision:** To be the premier ISP that serves people from heart
- ▶ **Mission: TODAY internet** commits to:
  1. Provide internet service with ***high speed, maximum uptime*** and ***reasonable price***
  2. Provide ***reliable network solutions***
  3. Contribute to social development with ***TODAY Foundation program***
- ▶ **Core Values:** Teamwork, Outstanding, Dignity, Accountability and Youthful.

# NETWORK COVERAGE

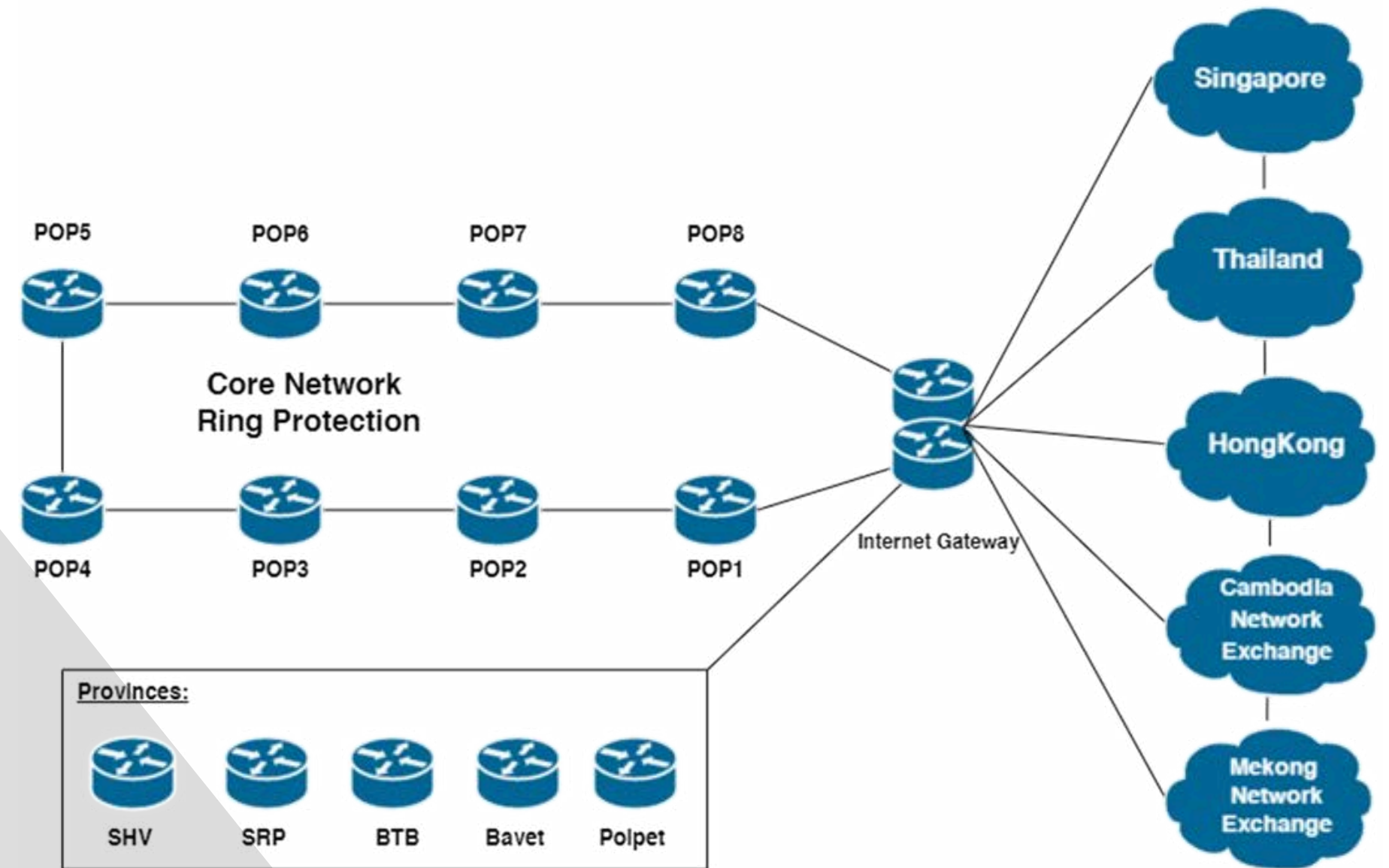


We are expanding our network coverage into the provinces and cities across the country. Currently, we are covering in the provinces and cities such as Phnom Penh, Takhmao, Sihanoukville, Battambang, Siem Reap, Poipet and Bavet.

Our six official representative offices are running at Phnom Penh 2 offices, Sihanoukville, Battambang, Siem Reap, and Bavet.

# OUR CORE NETWORK

- Equipped core network ring protection (1+1) in Phnom Penh about 100Km with network health check-up, controlling and monitoring.
- Backbone to province with reliable connectivity that has network coverage.
- TODAY ASN peer with Tier 1 and Tier 2 provider through submarine cable and landline.
- Best shortest path with international IX, local IX and CDN providers.



# OUR VALUE PROPOSITION



## QUALITY OF SERVICES

- **Good** customer support and retention program.
- **High** Speed/Bandwidth by direct connection with Tier 1 and CDN provider through Submarine Cable and Land-Lines.
- **Smart** Core Network Control with flexible network QoS for peak, off-peak and super-peak.



## RELIABILITY

- Equipped **Core Network Ring Protection (1+1)** for end-to-end connectivity with premium or business customers.
- **End to End Infrastructure Monitoring** and visibility with instance message and email approach for real-time reaction.



## CUSTOMER SATISFACTION

- Our **Key Performance Indicator** is based on customer satisfaction.
- **Our Premium Brand** is penetration on business solutions and premium home users.

# PRODUCTS AND SERVICES



## TODAY FiberX

Is a Super-Fast Broadband Internet service aimed for residential and small business customers over TODAY's latest FTTH access network.



## TODAY BBI

Designed for small and medium-sized enterprises (SME) section who depend on fast and reliable Internet connections.



## TODAY DIA

Our premium enterprise solution for businesses with dedicated internet access (DIA) bandwidth needs.



## TODAY VPN

Let you to manage point-to-point and point-to-multipoint connectivity, giving you the ability to communicate and exchange information between two or more sites.



## TODAY xFAST

Is our unlimited internet access and heavy load of local CDN. This is the fastest, most secure networking solutions and popular used in most industry.



## TODAY Dark Fiber

Cost-effective enterprise-grade connectivity that provides value for money and excellent performance.

# VALUE-ADDED SERVICE (VAS)



TODAY Hosting

Global reach  
to the world wide web (www).



TODAY IPCam

To enable customers remote  
to your home DVR.



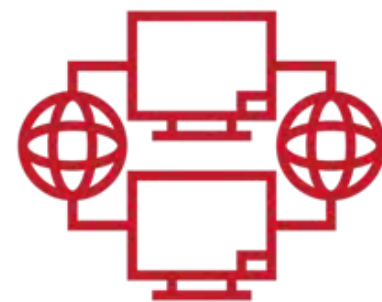
TODAY DCam

To enable customer remote to  
your home DVR with  
username and password.



TODAY PoELan

Unique IPv4 reachability via  
username and password



TODAY GLan

Static public IPv4 address for  
medium and enterprise  
business with range of IP.



TODAY IPSlash

Target for medium and enterprise  
business that require local  
hosting and other purposes.

# OUR CLIENTS



## GOVERNMENT/MINISTRIES



## NGOs/EDUCATION



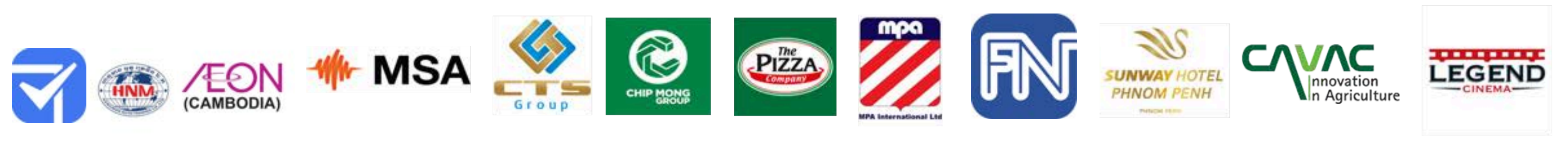
## BANKS/FINANCIAL INSTITUTIONS



## BUILDINGS/CONSTRUCTIONS



## CORPORATES





# OUR CLIENTS



## FOOD/BEVERAGES



## SERVICE/CONSULTATIONS



## NGO/EDUCATIONS



## BUILDINGS/CONSTRUCTIONS



# OUR BUSINESS PARTNER



**SUNRISE INSTITUTE**

"BRING YOU THE WORLD-CLASS IT TRAINING AND CERTIFICATION"

## Courses

1. International Networking Engineer
2. International Huawei Networking Engineer
3. International Web Developer
4. International Creative Video and Graphic
5. System Administrator
6. Security Specialist
7. Programming Specialist

## Customers



# CUSTOMER SUPPORT TOOLS AND ESCALATION LEVEL






**TODAY AI**



**TODAY NOC**



**TODAY LiveChat**



**TODAY SUPPORT**

**Hotline and Support (Level 1)**

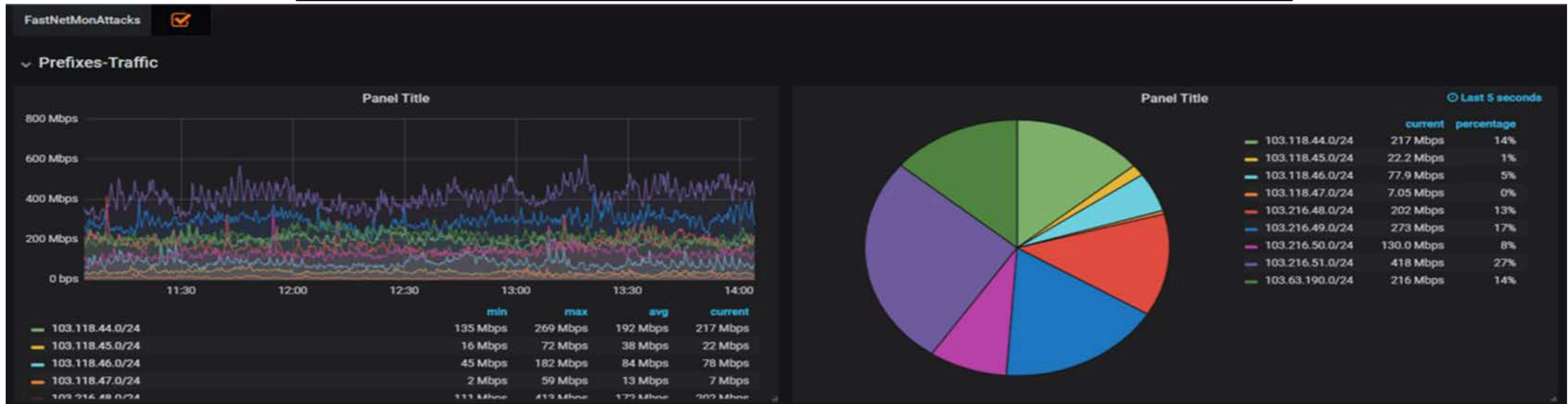
Tel: 070 21 5577  
 Email: [support@today.com.kh](mailto:support@today.com.kh)  
 Live Chat: Website, Facebook

**Network Specialist (Level 2)**

[network@today.com.kh](mailto:network@today.com.kh)

**Management Team (level 3)**

[management@today.com.kh](mailto:management@today.com.kh)





THANK YOU!

Get Connected to the World